

## RE-SHARPENING SERVICE

- No honing is needed for Kyocera Advanced Ceramic knives
- Never attempt to sharpen your knife at home -- diamond wheels are required to sharpen any ceramic knife -- please follow the instructions below for complimentary re-sharpening

Our ceramic blades require diamond wheels to be re-sharpened. Ceramic knives will require sharpening approx 1/10<sup>th</sup> as often as steel knives. Kyocera offers complimentary re-sharpening with a nominal fee for shipping & handling (\$10). We accept checks, money orders, cash, or credit cards. Please fill out the form below, enclose your payment, package your knife carefully (so that no edges protrude from the box), insure the package, and send it to:

**Kyocera Tycom Corp., 3565 Cadillac Avenue Costa Mesa, CA. 92626, Attention: Re-sharp Dept.**

*(Please use form below for our **Re-sharpening service**)*

Name _____
Address (no PO Boxes please) _____
City _____ State _____ Zip Code _____
Phone# _____
E-mail address _____
Credit Card: (Type of Card) MC ___ Visa ___ AmEx ___ Discover ___
Credit Card Number _____
Expiration Date ____/____/____ Signature _____

## WARRANTY CLAIMS

All Kyocera ceramic products are warranted to be free from defects in material or workmanship for five (5) years after the original purchase date. In the event that such a defect occurs, Kyocera Tycom Corp. ("KTC") will repair or replace the product free of charge. Any knife that is no longer available and cannot be repaired will be replaced by a comparable knife at KTC's discretion. This warranty extends only to the product's original purchaser. This warranty does not cover damage caused by improper use of the knife or accidental damage to the knife. Small chips and/or broken tips are not covered by this warranty but can often be corrected by re-sharpening. This warranty gives you specific legal rights, which vary from state to state. To process your warranty claim, please send your name, physical address, phone number, and the safely packaged knife to:

**Kyocera Tycom Corp., 3565 Cadillac Avenue, Costa Mesa, CA. 92626, Attention: Warranty Claim.**

THE ABOVE WARRANTY IS EXCLUSIVE AND KTC MAKES NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, REGARDING THE PRODUCT OR RELATING TO ITS QUALITY, PERFORMANCE, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. KTC SHALL NOT BE LIABLE FOR INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES WHETHER A CLAIM IS BASED ON CONTRACT, TORT, WARRANTY OR OTHERWISE. IN NO EVENT WILL KTC'S LIABILITY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.

*(Please use the form below for **Warranty Claims**)*

Name _____
Address (no PO Boxes please) _____
City _____ State _____ Zip Code _____
Phone# _____